CitizenSecuresm

Health Coverage that goes Far & Beyond



- Annually Renewable Major Medical Insurance
- Optional Term Life, Dental, and Sports Coverage
- Astonishing Travel Assistance Services





Why Buy International Medical Insurance?

The answer is easy. If you are a US citizen living abroad, traditional sources of US private health insurance may not meet your needs. Geographical exclusions and provider limitations common to these policies will restrict or even eliminate the coverage available to you while you are outside the US. At the same time, you may not be eligible for participation in the government-sponsored plans in the country where you reside, or you may wish to have access to health care in other countries, including the US, in the event you become seriously ill. If you are a non-US citizen, you may need an international medical insurance policy to supplement the coverage available to you through a plan sponsored by your government or to provide coverage while you are outside your home country. If you travel or reside worldwide, HCC Medical Insurance Services has designed CitizenSecureSM and CitizenSecureSM Economy to meet your needs.

Who is the Plan Administrator?

HCC Medical Insurance Services (HCCMIS), headquartered in Indianapolis, Indiana, is a full service organization offering a comprehensive portfolio of insurance products designed specifically to address the insurance needs of consumers worldwide. HCCMIS is a subsidiary of HCC Insurance Holdings, Inc. (HCC), which is a leading international specialty insurance group headquartered in Houston, Texas. HCC has assets of more than \$8.6 billion, shareholders' equity in excess of \$2.7 billion and is rated 'AA' (Very Strong) by Standard & Poor's, 'AA' (Very Strong) by Fitch Ratings and 'A+' (Superior) by A.M. Best Company.

Who is the Insurer?

CitizenSecureSM and CitizenSecureSM Economy are insured by Syndicate 4141 at Lloyd's, London. Lloyd's is the largest and oldest insurance market in the world and is rated 'A' (Excellent) by A.M. Best Company and 'A+' (Strong) by Standard & Poor's. Lloyd's provides financial strength and security that is unparalleled in the worldwide insurance market. Lloyd's is recognized as a market leader in the accident and health insurance arena and is well known for its innovative products and services. Presently, Lloyd's provides accident and health insurance to millions of individuals in almost every country of the world.

Am I Eligible for CitizenSecureSM?

Both CitizenSecure[™] plans are available to citizens of most countries of the world who are at least age 14 days and not over age 74. If you are a US citizen, you must reside outside the US or be departing the US within 30 days of the effective date. If you are a US citizen, you must also reside outside the US for at least 6 months within each Certificate Period. Citizens of other countries may reside abroad, including the US or their country of citizenship. Optional Term Life Insurance is not available to residents of the US, regardless of citizenship.

Is Coverage Under CitizenSecureSM Renewable?
Yes. CitizenSecureSM products are annually renewable. There are no medical questions at renewal. Renewal is subject to your continued eligibility and timely payment of premiums. Your renewal premium will be the same as all persons of the same Certificate origination year, age and gender. If you purchase coverage before you reach the age of 65, and maintain coverage continuously for 10 years, subject to continued eligibility, you will automatically be eligible to apply for the CitizenSecureSM Senior Plan with no medical questions.

CitizenSecureSM Senior Plan

Eligibility for the standard CitizenSecureSM plans ends at age 75, but for those members who joined before age 65 and have maintained coverage for at least 10 years, the CitizenSecureSM Senior Plan is available with no medical questions. The CitizenSecureSM Senior Plan offers many of the same benefits and limits as the standard CitizenSecureSM plan. The Senior Plan deductibles available are \$5,000, \$7,500, and \$10,000. On the Senior Plan, the Overall Maximum Limit is reduced to \$1 million. Additionally, the Human Organ Transplant and Emergency Medical Evacuation benefits are deleted. The CitizenSecureSM Economy Senior Plan mirrors the eligibility and benefit changes of the regular CitizenSecureSM Senior Plan while retaining the scheduled benefit format.

How Do I Apply for CitizenSecureSM?

HCCC Medical Insurance Services (HCCMIS) offers a variety of ways for you to apply for coverage.

Applying Online, by Fax, or by Mail

Complete the Application for Insurance and send it with your initial premium payment to your agent or to HCCMIS. Remember, your Application will become a permanent part of your record as well as part of your Certificate of Coverage. Answer each question thoroughly and legibly. You may attach additional sheets if necessary.

Within five business days of receipt of your Application, you will be informed of whether your Application has been accepted or of any additional information required for continuing the evaluation of your Application. If your Application is accepted, you will be informed of the effective date of coverage, and a fulfillment kit will be sent via mail containing your Certificate of Coverage, an identification card, a Claimant's Statement, and instructions on how to use your insurance. In the event

that your Application is not accepted, HCCMIS will promptly

refund your premium.

Applying by Phone

You may apply over the phone by calling 1-866-968-4668 (toll free) or 1-317-221-8098 (collect calls accepted). An underwriting representative will gather your personal details, benefit choices, and medical history and may be able to notify you immediately of acceptance or of additional information needed. In some cases, your application may be pended for additional medical review. Within two business days following any telephone application, an e-mail will be sent to you regarding the status of your application and requesting verification of your application. If you do not meet the eligibility guidelines based on information collected during the call, you will be advised immediately.

What Should I Expect During the Underwriting Process?

CitizenSecureSM and CitizenSecureSM Economy are medically underwritten plans, which means that your family's medical status and history will be used to determine your eligibility for coverage. When Underwriting reviews your Application, they will evaluate the medical information that you provide and determine whether coverage can be issued and if Riders are necessary. These Riders allow Underwriting to issue a Certificate by excluding coverage for specified conditions.

Additionally, your premium may be impacted by certain factors. If additional premium is due, you will be notified after a medical underwriter has reviewed the application.

Preferred Provider Network (PPO)

Coinsurance will be waived for expenses incurred in the US within our direct-pay PPO. Simply present your identification card at the provider's office so that they may contact us to verify benefits and billing information. For your convenience, HCCMIS also offers an international network. Both networks are searchable through Client Zone, which is accessible with your Certificate number and date of birth once coverage has been approved.



How Do I File a Claim?

Filing a claim is easy. Once your Application is accepted, you will receive a kit which contains Claimant's Statement and Authorization forms. Complete this Claimant's Statement and Authorization form, attach original, itemized bills, and forward them to HCCMIS. Be sure to complete your Claimant's Statement entirely and sign it. If you have already paid certain expenses, attach copies of your payment receipts. You will be reimbursed for eligible medical or dental expenses. In many cases, HCCMIS will make payments directly to the hospital or physician that treated you. Remember, you are responsible for the deductible, coinsurance, and any ineligible charges.

Pre-certification

CitizenSecureSM plans require Pre-certification, which simply means that you must contact HCCMIS as soon as possible before a planned hospitalization or surgical procedure, within 48 hours of an emergency hospital admission, or within the first 90 days of pregnancy. Pre-certification allows us to establish contact and make payment arrangements with your providers, negotiate discounts which will benefit both you and us, pre-arrange future care, and plan for your claim. Pre-certification helps us help you.

CitizenSecureSM Benefits & Limits
CitizenSecureSM features a \$5,000,000 lifetime limit, worldwide medical coverage, Maternity benefits, Mental Health benefits, Wellness benefits and Emergency Medical Evacuation benefits. CitizenSecureSM offers two coverage areas: including the US and Canada and excluding the US and Canada. If you desire worldwide coverage, select the "Including the US and Canada". Canada" option. If you do not need or desire coverage in the US and Canada, you may obtain lower premiums by selecting the "Excluding the US and Canada" option.

	000.000 Lifetime
Coverage Area	
	tion 1 – Including the US and Canada
	tion 2 – Excluding the US and Canada
	50, \$500, \$1,000, \$2,500 or \$5,000 per Member per Certificate Period
	ximum of three Deductibles per Family per Certificate Period
	er the Deductible, Underwriters will pay 80% of the next \$5,000 of Eligible Expenses per
	mber per Certificate Period, then 100% to the Overall Maximum Limit. The Coinsurance
	be waived if expenses are incurred within the PPO and expenses are submitted to
	derwriters for review and payment directly to the provider
	er the Deductible, Underwriters will pay 100% of Eligible Expenses to the Overall
	ximum Limit
Canada	the Deduction Health Street Street According to the Control of the
	er the Deductible, Underwriters will pay 100% of Eligible Expenses per Member per
	rtificate Period to the Overall Maximum Limit erage Semi-private room rate
Hospital Room and Board Average In US or Canada*	erage Semi-private room rate
	erage Private room rate
- Outside US or Canada	stage Filvale 1001111ale
	ual, Reasonable and Customary
	ual, Reasonable and Customary
	oject to Deductible and Coinsurance
	0,000 per Certificate Period, \$25,000 Lifetime Maximum, \$50 Maximum per visit per day
	outpatient care (after 12 months of continuous coverage)
	er the Deductible, Underwriters will pay 50% of the next \$100,000 of Eligible Medical
	penses, then 100% to a Lifetime Maximum of \$250,000. Covered Maternity expenses
	ude pre-natal, Delivery, and post-natal care (after 12 months of continuous coverage)
	50,000 Lifetime
Newborn Care Inclu	uded as part of Maternity benefits for a maximum of 60 days
	me as any other Injury or Illness if disclosed on Application and not excluded or limited by
Ride	
	ual, Reasonable and Customary
	Maximum per visit per day
	Wellness benefits are available after 12 months of continuous coverage and are not
	ject to Deductible.
	mbers under age 19: \$50 per visit (including immunizations), maximum of three visits per tificate Period.
	ਗਾਰਿਬਾਰ Period. mbers age 30 and over: \$250 per Member per Certificate Period.
	nale Members age 40 and over (or qualifying Woman at Risk): \$100 per Member per
	tificate Period for a screening mammogram
	ne as any other Illness for Covered Transplants**
Transplants	as any said minoso for sortion transplants
	ual, Reasonable and Customary
Emergency Medical \$50,	0,000 Lifetime Maximum
Evacuation	
	5,000 Limit
Emergency Reunion \$10,	0,000 Lifetime Maximum
Pre-certification Penalty 50%	

- * Benefits within the US and Canada are not available to applicants electing Option 2 as their Coverage Area.
- ** Covered Transplants include Heart, Heart/Lung, Lung, Kidney, Kidney/Pancreas, Liver and Allogenic and Autologous Bone Marrow.

"Select a Plan that's Right for You"

CitizenSecureSM Economy Benefits & Limits
CitizenSecureSM Economy is a scheduled benefit plan, offering specific benefit amounts for specific services, while still providing worldwide coverage. CitizenSecureSM Economy is appropriate if you are residing abroad and on a tighter budget.

Devette	1 to the
Benefits Overall Maximum Limit	Limits \$5,000,000 Lifetime
Coverage Area	Worldwide
Deductibles Available	\$250, \$500, \$1,000, \$2,500 or \$5,000 per person per Certificate Period
Coinsurance – Claims Incurred in	After the Deductible, Underwriters will pay 80% of the next \$5,000 of Eligible Medical
US or Canada	Expenses per Member, per Certificate Period, then 100% to the Overall Maximum Limit.
	The Coinsurance will be waived if expenses are incurred within the PPO and expenses
	are submitted to Underwriters for review and payment directly to the provider
Coinsurance – Claims Incurred	After the Deductible Underwriters will pay 100% of Eligible Medical Expenses per
outside US or Canada	Member per Certificate Period to the Overall Maximum Limit
Acute Onset of Pre-existing	\$1,000 during the first Certificate Period and \$2,500 during the second Certificate
Condition	Period
Pre-existing Conditions	\$5,000 per Certificate Period subject to a Lifetime Maximum of \$50,000 (including
	Acute Onset claims) after 24 months of continuous coverage under the plan
Maternity	\$5,000 per Pregnancy after 12 months of continuous coverage under the plan,
	including Inpatient, Outpatient and other benefits provided under the plan. Not subject
	to Coinsurance
Newborn Care	\$15,000 per covered Pregnancy, including Inpatient, Outpatient and other benefits as
	provided under the plan, during the first 60 days of life
Organ Transplants	\$250,000 Lifetime Maximum for Covered Transplants**
	NT BENEFITS (All Subject to Deductible and Coinsurance)
Hospital Room and Board	\$600 per day, maximum of 240 days per Hospitalization (including ICU days)
Intensive Care Unit (ICU)	\$1,500 per day, maximum of 240 days per Hospitalization (including non-ICU days)
Lab, x-rays and other covered Inpatient services & supplies	Usual, Reasonable and Customary Charges (except as limited under the plan)
	ENT BENEFITS (All Subject to Deductible and Coinsurance)
Office Visits (Including Physician,	25 visits per Certificate Period per person as provided under the plan
Specialist Physician, Psychiatrist,	20 visito per coranicato i crioù per percent de provided arider are piari
Chiropractor, Surgical	
Consultant, Physical or	
Occupational Therapist)	
Physician	\$70 per visit
Specialist Physician	\$70 per visit
Psychiatrist	\$60 per visit, after 12 months of continuous coverage under the plan
Chiropractor	\$50 per visit (must be prescribed by another non-Chiropractor Physician)
Surgical Consultant Physical or Occupational	\$500 per consultation prior to Surgery \$50 per visit (must be prescribed by a Physician who is not affiliated with the Physical
Therapy	Therapy practice)
X-rays	\$250 per exam (includes Sonograms, Ultrasounds and diagnostic Mammograms)
Laboratory	\$300 per exam (includes all procedures carried out on one specimen)
Emergency Room	Usual, Reasonable and Customary for covered Illnesses if hospitalized as Inpatient and
	for covered Injuries
Local Ambulance	\$1,500 per Certificate Period per person
INPATIENT or O	UTPATIENT BENEFITS (All Subject to Deductible and Coinsurance)
Prescription Medications	Usual, Reasonable and Customary
Surgery	Usual, Reasonable and Customary
Assistant Surgeon	20% of Surgeon benefit
Anesthesiologist Midwife Services	20% of Surgeon benefit
MRI CAT Soon	\$500 per covered Pregnancy \$600 per exam
MRI, CAT Scan, Echocardiography, Endoscopy,	4000 per exam
Gastroscopy, Colonoscopy and	
Cystoscopy	
Chemotherapy and Radiation	Usual, Reasonable and Customary
Therapy	•
	ESS BENEFITS (Not Subject to Deductible or Coinsurance)
Well Child (under age 19)	\$50 per visit for a maximum of 3 visits per Certificate Period (included in Office Visit
	limit), after 12 months of continuous coverage under the plan
Wellness (Adult 19+)	\$250 per Certificate Period, after 24 months of continuous coverage under the plan,
OTUE	including Office Visit for \$70 and X-Ray and Lab for \$180
	R BENEFITS (All Subject to Deductible and Coinsurance)
Durable Medical Equipment Emergency Medical Evacuation	Usual, Reasonable and Customary charges for Wheelchair, Hospital Bed, and/or Toilet \$50,000 per Certificate Period
Emergency Medical Evacuation Repatriation of Remains	\$50,000 per Certificate Period \$25,000 Maximum
Emergency Reunion	\$5,000 Lifetime Maximum
Emergency Neurillon	ψο,οοο Elicuite Maximum



Optional Dental Rider

	Certificate Period 1	Certificate Period 2	Certificate Period 3 and after
Preventative Dental Benefits Children age 9 through 16 (after 3 months of continuous coverage)	100%	100%	100%
Basic Dental Benefits (after 6 months of continuous coverage)	50%	65%	80%
Major Dental Benefits (after 6 months of continuous coverage)	30%	40%	50%
Dental Deductible	\$100 per Certificate Period per person	\$100 per Certificate Period per person	\$100 per Certificate Period per person
Maximum Dental Benefits	\$500 per Certificate Period per person	\$750 per Certificate Period per person	\$1,000 per Certificate Period per person

Optional Term Life Insurance and Accidental Death and Dismemberment

(Not available to residents of the US, regardless of citizenship)

Term Life Insurance

Age	Option 1 – Principal Sum	Option 2 – Principal Sum
19 to 59	\$50,000	\$100,000
60 to 64	\$25,000	\$50,000
65 to 69	\$10,000	Not Available
Dependent Child	\$5,000	Not Available

You may choose a different option for each family member taking Term Life coverage.

Accidental Death and Dismemberment

Accidental Death	Principal Sum to Beneficiary
Accidental Loss of Two Limbs	Principal Sum to Member
Accidental Loss of One Limb	50% of Principal Sum to Member

[&]quot;Limb" means hand, foot, or eye. The Benefit is based on age at the time of death or dismemberment.

What Are the Plan Features?

Emergency Medical Evacuation:

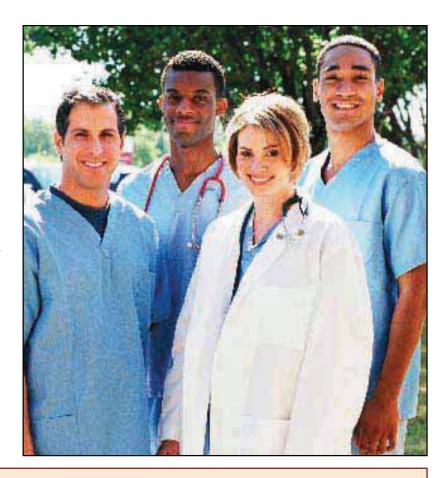
Both plans provide coverage for Emergency Medical Evacuation to the nearest medical facility qualified to treat your life-threatening condition or potential loss of limb. All Emergency Medical Evacuations must be approved in advance and coordinated by HCCMIS. Emergency Medical Evacuations provide you with access to care when you need it most. HCCMIS is available 24 hours a day, 7 days a week to approve and coordinate **Emergency Medical Evacuations.**

Emergency Reunion:

In the event of a covered Emergency Medical Evacuation, both plans will provide the following benefits: the cost of an economy round-trip air and/ or ground ticket for one of your Relatives (parent, spouse, sibling or child age 18 or above) for travel to the area where you are hospitalized following an Emergency Medical Evacuation and reasonable expenses for lodging and meals for your Relative for a period not to exceed 15 days.

Repatriation of Remains:

In the event of a covered Injury or Illness resulting in your death, both plans will provide the following benefit: air and/or ground transportation of bodily remains or ashes to the area of your principal residence and reasonable cost of preparation of the remains necessary for transportation.



Wellness:

After 12 months of continuous coverage, you may be eligible for Wellness benefits that are not subject to the Deductible.



CitizenSecureSM

If you are at least 30 years of age, you will be entitled to the following Wellness benefit: \$250 per Certificate Period for a Routine Physical Exam, including OB/GYN visits for females. Additionally, females who are at least 40 years of age will be entitled to the following benefit: \$100 per Certificate Period for a screening mammogram. If you are under the age of 19, you will be entitled to the following Wellness benefit: \$50 per visit (including immunizations) with a maximum of three visits per Certificate Period.



CitizenSecureSM Economy
After 12 months of continuous coverage, children under the age of 19 are eligible for Wellness benefits, including \$50 per visit for a maximum of 3 visits per Certificate Period. After 24 months of continuous coverage, adults age 19 and above are eligible for Wellness benefits, including \$70 for an office visit and \$180 for X-ray and labs per Certificate Period. Wellness benefits include Routine Physical Exams, tests and immunizations, as well as mammogram and OB/GYN visits for adult females. Wellness benefits are not subject to the Deductible.

Optional Sports Rider:

The Optional Sports Rider provides additional coverage for your extreme sports lifestyle. Whether your interests include mountaineering, skydiving, or whitewater rafting, electing the Sports Rider option will add coverage up to a lifetime maximum of \$25,000 for these activities excluded by the standard plan. Coverage for Contact Sports, such as soccer or hockey, is added up to a lifetime maximum of \$5,000. The Sports Rider adds coverage for sports and athletics except those activities engaged in for wage, reward, or profit.

Optional Dental Rider:

If you purchase the Optional Dental Rider, children age 9 to 16 are covered for Preventative Dental Benefits, including routine oral exams every 6 months, fluoride treatment every 12 months and bitewing x-rays every 24 months. All covered family members are covered for Basic and Major Dental Benefits. Basic Benefits include periodontics, endodontics, extractions and fillings. Major Benefits include crowns, bridges and dentures. The CitizenSecureSM Optional Dental Rider is useful for families as well as individuals. Coverage is provided in most countries of the world at your choice of dentists.

Optional Term Life and AD&D Insurance:

If you reside outside the US, you may be able to purchase the Optional Term Life and Accidental Death and Dismemberment insurance to protect your family and provide cash benefits in the event of your Death. The amount of coverage available under Option 1 ranges from \$5,000 to \$50,000, depending on your age at the time of your death or dismemberment. If you are at least 19, but not yet 65, you may purchase Option 2, which doubles the benefits available to you.

Pre-existing Conditions:

If your Pre-existing Conditions have been fully disclosed on your Application for CitizenSecureSM and are not excluded or restricted by a Rider or any other provision of your Certificate, your Pre-existing Conditions are covered the same as any other Illness or Injury as of your effective date. If your Pre-existing Conditions have been fully disclosed on your Application for CitizenSecureSM Economy and are not excluded or restricted by any other provision of your Certificate, your Pre-existing Conditions are covered up to \$5,000 per Certificate Period and \$50,000 Lifetime limit after you have been insured continuously for 24 months. Pre-existing Conditions need to be fully disclosed on your Application. Pre-existing Conditions include any Injury, Illness or Mental Health Disorder that existed at or prior to your initial effective date, including chronic or recurring conditions.

Acute Onset of Pre-existing Condition:

If your Pre-existing Conditions have been fully disclosed on your Application for CitizenSecureSM Economy and the conditions are not excluded or restricted by any other provision of your Certificate, you are covered for an Acute Onset of Pre-existing Condition up to \$1,000 during the first 12 months of coverage and up to \$2,500 during the second 12 months of coverage under the plan. An Acute Onset of a Pre-existing Condition is a sudden, unexpected outbreak or recurrence of a Pre-existing Condition, which occurs spontaneously and without advance warning, either in the form of Physician recommendations or symptoms which would have caused a prudent person to seek medical attention prior to the outbreak or recurrence. Treatment must be obtained within 24 hours of the sudden and unexpected outbreak or recurrence. Acute Onset coverage is available only on CitizenSecureSM Economy.

Exclusions and Limitations:

The following charges, treatments, care, services, supplies and/or conditions are excluded from coverage:

- Charges not Incurred during the Certificate Period
- Services or treatment payable by another insurance or government
- Substance Abuse
- Charges which exceed Usual, Reasonable and Customary
- Investigational or experimental Surgeries or treatment
- Custodial, Educational or Rehabilitative Care
- Weight modification
- Cosmetic surgery, unless reconstructive surgery is directly related to a covered Injury or Illness
- Charges for use of Emergency Room for treatment of Illness unless the patient is directly admitted to the Hospital as Inpatient for further treatment of that Illness
- · Individuals HIV+ at effective date
- Charges relating to congenital conditions
- Drugs or treatment for sexual dysfunction
- Drugs or treatment to promote or prevent conception
- Devices or procedures to correct sight or hearing
- Self-inflicted Injury or Illness
- · Foot care, unless related to a covered accidental Injury
- Treatment or supplies not ordered by a Physician or not Medically Necessary, except for Wellness benefits provided under the plan
- Organ transplants, except for Covered Transplants
- Speech, acupuncture or sleep therapy
- · Acts of Terrorism, war, insurrection, riot or any variation thereof
- Dental Treatment, except emergency treatment following a covered Accident, or unless Dental Rider is purchased

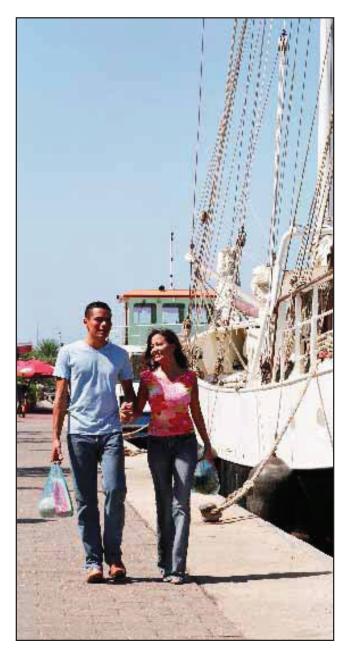
The following are excluded from the Optional Dental Rider:

- Orthodontia
- Sealants, bleaching and oral hygiene expenses

This is a summary of the exclusions contained in the Certificate of Insurance. See the Certificate of Insurance for a complete list of exclusions.

Special Illness Exclusion:

The following conditions which manifest themselves within the first 180 days of coverage are excluded: Any condition of the breast, prostate, reproductive system, tonsils, adenoids, hemorrhoids, hernia, gallstones, kidney stones, glaucoma, cataracts, disk disease, varicose veins, all types of cysts, arthritis, and repetitive motion disorders, and any disorder or disease of the skin.



CitizenSecureSM Assistance Services:

Assistance Services are available to you 24 hours a day, 7 days a week while your CitizenSecures or CitizenSecureSM Economy plan is in effect.

Pre-Trip Health and Safety Advisories (available after your purchase of CitizenSecureSM or CitizenSecureSM Economy and before your departure) - Call us for current passport, visa, inoculation and vaccine requirements, as well as up-to-date travel safety advisories.

LiveTravel® Services – We will make emergency travel and itinerary changes for you including rebooking flights, hotel reservations and ground transportation arrangements.

BagTrak® – We are one of the industry leaders in tracking lost checked baggage. We will help you locate your lost checked baggage and deliver it to you.

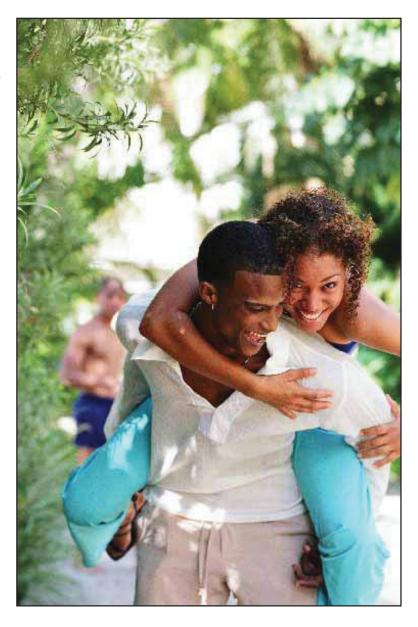
Emergency Message Relay – We will relay messages to your family, friends and co-workers, helping you to maintain contact during an emergency.

Emergency Cash Transfers – We will assist you in arranging and obtaining cash transfers in various countries around the world.

CitizenSecureSM Assistance Services also include:

- Medical referrals
- Up-to-the-minute travel medical advisories
- Assistance with prescription drug replacement
- Dispatch of a doctor or specialist
- Emergency travel arrangements for family members
- Lost passport or travel documents assistance
- Embassy and consulate referrals
- · Legal and accounting referrals
- Bail bond assistance
- Translation and interpretation assistance

CitizenSecureSM Assistance Services are not insurance benefits. Any assistance service provided is not a guarantee of any insurance benefit under CitizenSecureSM or CitizenSecureSM Economy.



HCCMIS's Client Zone and World Service Center

Whether you have misplaced your ID card or benefit booklet, need assistance with a claim, or have a question about benefits, HCCMIS is ready to respond. Frequently, these and other issues can be addressed with a short visit to Client Zone. Client Zone is an online account management and resource tool that allows you to:

- Change personal information
- Renew coverage and reprint ID cards
- Obtain details about claim filing, including downloading necessary forms
- Pre-certify for certain medical procedures and hospitalizations
 Locate providers within the PPO Network
- Study destination, weather and travel security information using our Travel Intelligence and Planning System (TIPS)
- Access health and wellness information
- View and download brochures, obtain policy information, or get quotes for other products offered by HCCMIS

You may access Client Zone by logging in at https://zone.hccmis.com/clientzone/.

At times, there is simply no substitute for human intervention. HCCMIS's World Service Center is available 24 hours a day, 7 days a week to answer your questions and may be reached at no cost through our worldwide toll-free numbers. Immediate support is available in several languages and can be provided in many others with the assistance of a translator. If a translator is needed, a World Service Center representative will arrange one. You may contact the World Service Center by e-mail via insurance@hccmis.com or by phoning 800-605-2282 or 317-262-2132 (collect calls accepted).



HCCMedical Insurance Services - International Insurance Solutions

HCC Medical Insurance Services (HCCMIS) is a leading innovator in the international medical insurance industry. HCCMIS has designed a complete portfolio of quality international medical, life, and disability insurance products to protect individuals, corporations, missionaries, students, and organizations during their international activities. HCCMIS is backed by the solid financial security of our parent company, HCC Insurance Holdings, Inc. (HCC).

You have choices when buying international medical insurance and travel assistance services for your next trip abroad. Doesn't it make sense to work with a company with proven integrity and resilience? We are committed to providing exceptional service and innovative insurance products to our consumers worldwide. HCCMIS has a strong foundation, built around a loyal customer-base and worldwide network of distributors, which has not only withstood during tumultuous times, but has gotten stronger.

Other Products Provided by HCC Medical Insurance Services

Atlas Travel Series: Travel medical insurance for individuals and families traveling internationally.

Atlas Group Travel: The same quality coverage as the Atlas Travel Series product at a discount group rate making it appropriate for student groups, missionary organizations and corporations.

Atlas Professional: Coverage similar to the Atlas Travel Series tailored to meet the needs of professionals traveling abroad several times throughout the year.

StudentSecureSM: A medical insurance plan designed specifically to meet the needs of students studying abroad.

GroupSecureSM: Dependable, high quality medical insurance for US-based organizations with employees overseas or non-US organizations employing expatriates, third-country nationals, or key local nationals.

MultiNational Accident Plan: Coverage for accidents that result in disability or death, including Acts of War and Terrorism.

IC+ International Term Life: Term life insurance for individuals requiring personal and business protections.

Privacy Policy

HCCMIS respects individual privacy and values the confidence of its customers, employees, consumers, business associates and others. Please contact us or visit our website to obtain a full version of our Privacy Policy.

Insurance Services of America 1757 E. Baseline Rd. #126 Gilbert, AZ 85233

Phone: (800) 647-4589 / (480) 821-9052

Fax: (866) 793-4779 / (480) 821-9297

E-mail: Brigada@MissionaryHealth.net

www.MissionaryHealth.net/brigada



CitizenSecure® Application and Rates

Important Instructions for All Applicants

- 1. Review your answers to each question on this Application for accuracy. Unanswered questions or incomplete information will delay processing.
- 2. All Applications must be signed and dated. Full details, including treatment dates, name, address and telephone number of attending physician, diagnosis, prognosis and present course of treatment must be provided for all "Yes" answers in Part 2.
- 3. All family members must apply for the same Coverage Area and Deductible. You must select a Coverage Area and a Deductible in Part 1.
- 4. Annual premiums may be paid by check, money order or credit card authorization. HCC Medical Insurance Services will not accept checks or money orders for monthly, quarterly, or semi-annual payment modes. The payment modes are only accepted with pre-authorization to debit your credit card on the due date(s) of your premium.
- 5. If monthly payments are selected, a valid e-mail address must be provided in Part 4 of the Application. If the credit card declines, HCC Medical Insurance Services will send notification of the credit card declination to this e-mail address. The Applicant will have seven business days to submit new credit card information to avoid a lapse in coverage. To update and/or change credit card information, please visit Client Zone at https://zone.hccmis.com/clientzone.
- 6. If you are a US citizen, or if you are currently in the US, you must provide your anticipated date of departure from the US and your anticipated length of residence outside the US.
- 7. Upon approval, if you would like to have your Certificate sent to you by courier service, please add to your premium: \$20 for delivery within the US (overnight service) or \$30 to delivery outside of the US (express service).
- 8. Sign the Application in Part 5. If the spouse is applying, the spouse must also sign.
- 9. Be sure to answer all questions accurately and honestly. Any errors may cause the insurance to be voided.

Mail or fax completed Application to:

Insurance Services of America 1757 E. Baseline Rd. #126 Gilbert, AZ 85233

Phone: (800) 647-4589 / (480) 821-9052 Fax: (866) 793-4779 / (480) 821-9297 E-mail: Brigada@MissionaryHealth.net



HCC Medical Insurance Services, LLC

251 North Illinois Street, Suite 600, Indianapolis, Indiana 46204 USA main 317 262 2132 facsimile 317 262 2140 toll free 800 605 2282 hccmis.com service@hccmis.com

Application for Insurance – CitizenSecure®

Part 1	Failure to provide complete information will delay processing.

Coverage Area	Deductibles			Dental Rider	Sports Rider
Including	□ \$250	□ \$1,000		□ Yes	□ Yes
US/Canada	□ \$500	□ \$2,500	□ \$5,000	□ No	□ No
Excluding	□ \$250	□ \$1,000		□ Yes	□ Yes
US/Canada	□ \$500	□ \$2,500	□ \$5,000	□ No	□ No
Requested Effective	e Date (must b	e within 30 day	/s of signature)	Premium (from Part 4):	•
·	·			\$	

Note: Include only the family members applying for coverage. Attach additional sheets if necessary. Please print your name as you would like it to appear on your identification card.

Name (first name, middle initial, last na	ıme)	Date of Birth (mm/dd/yy)	Height	Weight	Citizenship
1. Applicant:	□ Male □ Female	1 1			
2. Spouse:	□ Male □ Female	1 1			
3. Child:	□ Male □ Female	1 1			
4. Child:	□ Male □ Female	1 1			
5. Child:	□ Male □ Female	/ /			

Addresses must include: Street address, city, state, postal code, and country

Resident Address Outside of the United States (required if US citizen)	Mail Forwarding Address for Written Correspondence (if different from Resident Address)
Your Occupation:	Employer Name:
Date Hired:	Prior Employer (if within 2 years):
Home Telephone Number:	Work Telephone Number:
Fax Number:	E-mail Address:
If you or any family member are a US citizen or if you ar	e currently in the US, the following information is required:
Date of Departure from US:	Length of Residence outside of US:

Please answer all questions for all members of the family included in this Application. Provide details of each "Yes" answer in Part 3.	Yes	No
1. Have you ever had an application for health or life insurance voided, declined, cancelled, rescinded or modified (including medical exclusion riders)?		
2. In the last 24 months, have you used tobacco in any form? If yes, please specify type and frequency in Part 3.		
3. In the last 12 months, have you experienced a weight change of 15 pounds or more?		
4. In the last 5 years, have you had any indication, diagnosis or treatment of an alcohol or drug dependency, problem or abuse or any alcohol or drug related arrest?		
5. In the last 5 years, have you consumed alcoholic beverages in excess of 14 drinks per week? If yes, please specify type and how much per week in Part 3.		
6. Are you pregnant or do you have an adoption pending?		
7. Do you (not including dependent children) read, write, speak and understand English? If no, what is your primary language?		
8. In the last 12 months, have you taken medication or received medical advice or treatment of any kind?		
Within the last 10 years, have you had any indication, signs, symptoms, diagnosis or treatment of any disease or disorder of:	Yes	No
9. Gallbladder, pancreas, or liver?		
10. Skin?		
11. Joints or spine?		
12. Kidney?		
13. Eyes, ears, or nose?		
14. Mouth, throat, or jaw?		
Within the last 10 years, have you had any indication, signs, symptoms, diagnosis or treatment of:	Yes	No
15. High blood pressure?		
16. Chest pain?		
17. Headaches?		
18. Paralysis?		
19. Arthritis?		
20. Convulsions or epilepsy?		
21. Elevated cholesterol?		
22. Sexually transmitted disease?		
23. Cancer?		
24. Diabetes or sugar in the blood or urine?		
25. Stroke?		
26. Acquired Immune Deficiency Syndrome (AIDS) or any HIV-related disease or illness?		
27. Tumor, cyst, polyp, lump or growth of any kind?		
In the last 10 years, have you:	Yes	No
28. Had a complicated pregnancy or delivery?		
29. Tested positive for antibodies to the Human Immunodeficiency Virus (HIV)?		
30. Been hospital confined, had surgery or discussed surgery?		
31. Consulted a mental health professional or received medical advice or treatment for a mental health condition?		
In the last 10 years, have you had any indication, signs, symptoms, diagnosis or treatment of any disease, disorder, or abnormality of the:	Yes	No
32. Heart or circulatory system?		
33. Nervous system?		
34. Digestive system?		
35. Muscular or skeletal system?		
36. Respiratory system?		
37. Male or female reproductive system?		
38. Urinary system?		
39. Thyroid, breast, or other glands?		
40. In the last 10 years, have you had any indication, signs, symptoms, diagnosis or treatment of any other disorder, disease, injury or adverse or abnormal test results?		

number from Part 2. It telephone number of the	ered "Yes" in Part 2, ple Provide complete details ne treating physician, dia dditional information ma and frequency of use)	s of medical agnosis, pro	condition in gnosis and ted.	ncluding: treatm	nent dates, nar of treatment. <i>I</i>	ne, address and Attach additional
Individual's Name and Question Number from Part 2	Condition / Diagnosis	Dates of T Prognosis / Reco	Degree of	Type(s) of Trea and Present Co Treatmen	urse of Ado	ysician and / or Facility Name, Iress and Phone Number
Family History – Must be	completed for all Applicants	S				
	y (mother, father, brother, and o If Yes, please complete th					ressure, and/or high
Applicant name	Relationship	Conc	lition	Age at onset	Current age, if living	Age at death, if deceased

PREMIUM CALCULATION

Applications without premium will not be processed. We will not accept checks or money orders for monthly, quarterly or semi-annual payment modes. For monthly, quarterly or semi-annual payment modes we will only accept a pre-authorized credit card. Checks, money orders or credit cards may be used for annual payment mode. Please make all checks and money orders payable to: HCC MEDICAL INSURANCE SERVICES.

Use the rate tables found on page 7 to enter premium amounts for the Medical portion (column 1) and any options elected

	(1) Medical	(2) Optional Dental Rider	(3) Optional Term Life	(4) Optional Sports Rider	(5) TOTAL
plicant:	\$	_ \$	\$N/A	\$	\$
ouse:	\$	_ \$	\$ <u>N/A</u>	\$	\$
Child:	\$	_ \$	\$ <u>N/A</u>	\$	\$
Child:	\$	_ \$	\$N/A	\$	\$
Child:	\$	_ \$	\$ <u>N/A</u>	\$	\$
				Add all totals listed in column 5 and note the total here.	\$(Subtotal A
*Mo	dal factors: □ Annua			_	\$ \$
			Tot	al first payment due:	\$
mainin	g Payments (For se	emi-annual, quarterl			\$
mainin		emi-annual, quarterl \$ (Subtotal A) I factors: □ Semi-ann	y, or monthly paymo	ent modes only) = dal Factor	\$\$
	*Moda	\$(Subtotal A) I factors: Semi-ann	y, or monthly paymonthly paymonthly paymonthly year. X *Monthly paymonthly paymonthly xear. *Monthly paymonthly year. *Monthly paymonthly year. *Monthly paymonthly year.	ent modes only) = dal Factor 7.28	

Florida Surplus Lines – All applicants: Please indicate whether either of the following statements applies to you.

I am a Florida Resident who will be living and working abroad during my Certificate Period. I may return home for short periods of time.	□ Yes □ No
I am a non-Florida resident who is coming to Florida for vacation or other non-work purposes.	□ Yes □ No

I hereby apply for membership in the Atlas/International Citizen Group Insurance Trust, Hamilton, Bermuda, and for the insurance provided to Members by Lloyd's. I have personally completed this Application. I represent and warrant that the answers and statements on this Application are true, complete and correctly recorded. I understand HCC Medical Insurance Services relies on the information provided on this Application, including any attachments, to determine whether or not the Applicant(s) meets the Underwriting and Eligibility requirements of the plan. I understand that any misrepresentation or omission contained herein will void my insurance and all claims will be forfeited. I understand that no coverage is effective until I am notified in writing by HCC Medical Insurance Services. I understand that if this Application is not accepted, the sole obligation of HCC Medical Insurance Services is to return to me any premium I have paid. I understand that this insurance contains a Pre-existing Condition exclusion, a Pre-certification penalty, and other restrictions, exclusions and limitations. I understand that I may obtain a copy of the Master Policy upon request to HCC Medical Insurance Services. I understand that Lloyd's, as underwriter of the plan, is solely liable for the coverage and benefits provided under this insurance. I understand that Lloyd's operates as an approved, non-admitted insurer in all states of the United States except Illinois and Kentucky, where they are admitted. As such, claims under this insurance may not be made against any state guaranty fund. I understand that the insurance agent/broker, if any, assisting me with this Application is a representative of the Applicant. Licensed insurance brokers and independent agents are compensated through commissions calculated as a percentage of premium for the purchase, renewal, placement or servicing of insurance coverage. Additionally, some licensed producers may also receive bonuses and incentive trips or prizes associated with sales contests based on sales criteria, such as the overall sales volume or for the percentage of completed sales through HCC Medical Insurance Services. Please contact your insurance broker to obtain information about the specific compensation they may receive in connection with the issuance of your coverage. The undersigned authorizes any doctor, medical practitioner, hospital, clinic, health facility, pharmacy, government agency, insurance agency, insurance company, group policyholder or insurance or benefit administrator or any other entity having information as to the care, advice, treatment, diagnosis or physical or mental condition of any family member listed on this Application to release said information to HCC Medical Insurance Services Signature of Applicant, Guardian, or Power of Attorney Signature of Spouse Date of Signature Date of Signature **Method of Payment** ☐ Check or Money Order (annual payments only) □ American Express □ Discover MasterCard □ VISA All payments must be made in US Dollars. If paying by credit card, I authorize HCC Medical Insurance Services to debit my VISA/MasterCard/American Express/Discover account for the total amount due. If I have selected monthly, quarterly, or semi-annual payment modes, I hereby request and authorize HCC Medical Insurance Services to debit my credit card account for the proper installment amounts on their respective due dates. This authorization will remain in effect for up to 12 months or longer if the Certificate is renewed, or until revoked by me in writing. Coverage purchased by credit card is subject to validation and acceptance by the credit card company. * Checks and Money Orders should be made payable to HCC Medical Insurance Services. Please mail your Check or Money Order along with this Application to: Bank of America Lockbox Services • c/o Lockbox # 15748 • 540 W. Madison, 4th floor • Chicago, IL 60661 Credit Card Number: Expiration Date (mm/yy): Name as it appears on card: Billing Address: Daytime Phone Number: Signature: Part 6 Producer Number: Producer Name: 9870-9050 Street Address: Company Name: 1757 E. Baseline Rd. #126 Insurance Services of America Postal Code: 85<u>233</u> City: State: Gilbert Telephone: 480-821<u>-9052</u> Country: Fax: 480-821-92<u>97</u>

THIS MEDICAL AND DENTAL INSURANCE IS UNDERWRITTEN BY SYNDICATE 4141 AT LLOYD'S, LONDON. THE INSURANCE IS AVAILABLE TO MEMBERS OF THE ATLAS/INTERNATIONAL CITIZEN GROUP INSURANCE TRUST, HAMILTON, BERMUDA. LLOYD'S IS AN APPROVED, NON-ADMITTED INSURER IN ALL STATES OF THE UNITED STATES, EXCEPT KENTUCKY AND ILLINOIS WHERE THEY ARE ADMITTED. CLAIMS UNDER THIS INSURANCE MAY NOT BE MADE AGAINST ANY STATE GUARANTY FUND.

Signature:

E-mail Address:

brigada@missionaryhealth.net

New Business Annual Rates for Standard Risks

All amounts shown are in US Dollars

Rate Table - Medical Coverage Including the US and Canada

	\$250 Deductible		\$500 Deductible		\$1,000 Deductible		\$2,500 Deductible		\$5,000 Deductible	
Age	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female
14 days to 9*	\$888	\$888	\$702	\$702	\$530	\$530	\$440	\$440	\$339	\$339
10 to 18*	\$1,243	\$1,243	\$1,000	\$1,000	\$772	\$772	\$671	\$671	\$544	\$544
19-24	\$1,227	\$1,616	\$989	\$1,440	\$769	\$1,077	\$678	\$954	\$557	\$771
25-29	\$1,269	\$1,889	\$1,038	\$1,672	\$804	\$1,200	\$708	\$1,055	\$582	\$919
30-34	\$1,403	\$2,115	\$1,154	\$1,857	\$898	\$1,381	\$796	\$1,221	\$651	\$1,030
35-39	\$1,524	\$2,344	\$1,268	\$1,995	\$981	\$1,533	\$869	\$1,345	\$710	\$1,149
40-44	\$1,966	\$2,567	\$1,626	\$2,149	\$1,261	\$1,667	\$1,119	\$1,482	\$912	\$1,177
45-49	\$2,211	\$2,670	\$1,975	\$2,258	\$1,531	\$1,756	\$1,358	\$1,553	\$1,108	\$1,199
50-54	\$3,969	\$4,282	\$3,826	\$4,127	\$3,544	\$3,820	\$3,003	\$3,228	\$2,408	\$2,570
55-59	\$5,319	\$5,224	\$5,147	\$5,051	\$4,803	\$4,704	\$4,142	\$4,034	\$3,390	\$3,271
60-64	\$6,538	\$6,010	\$6,348	\$5,830	\$5,960	\$5,462	\$5,220	\$4,753	\$4,351	\$3,926
65-69	\$15,117	\$13,183	\$14,566	\$12,632	\$13,467	\$11,527	\$10,472	\$8,714	\$9,084	\$7,669
70	\$17,825	\$15,411	\$17,265	\$14,870	\$16,150	\$13,754	\$12,734	\$10,337	\$11,046	\$8,936
71	\$18,660	\$16,148	\$18,102	\$15,594	\$16,987	\$14,476	\$13,412	\$10,900	\$11,634	\$9,422
72	\$19,374	\$16,761	\$18,822	\$16,209	\$17,719	\$15,105	\$13,994	\$11,384	\$12,140	\$9,839
73	\$20,110	\$17,378	\$19,564	\$16,832	\$18,468	\$15,740	\$14,599	\$11,866	\$12,664	\$10,256
74	\$21,089	\$18,209	\$20,541	\$17,663	\$19,448	\$16,570	\$15,377	\$12,496	\$13,339	\$10,802

Rate Table - Medical Coverage Excluding the US and Canada

Rate Table – Medical Coverage Excluding the US and Canada											
	\$250 Deductible		\$500 De	\$500 Deductible		\$1,000 Deductible		\$2,500 Deductible		\$5,000 Deductible	
Age	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	
14 days to 9*	\$694	\$694	\$548	\$548	\$414	\$414	\$343	\$343	\$267	\$267	
10 to 18*	\$970	\$970	\$779	\$779	\$602	\$602	\$525	\$525	\$425	\$425	
19-24	\$957	\$1,261	\$771	\$1,124	\$600	\$841	\$529	\$746	\$435	\$603	
25-29	\$991	\$1,474	\$810	\$1,304	\$628	\$936	\$552	\$823	\$455	\$718	
30-34	\$1,095	\$1,651	\$901	\$1,449	\$700	\$1,076	\$622	\$953	\$509	\$804	
35-39	\$1,189	\$1,829	\$990	\$1,557	\$764	\$1,197	\$678	\$1,050	\$554	\$896	
40-44	\$1,593	\$2,079	\$1,319	\$1,741	\$1,022	\$1,351	\$907	\$1,199	\$738	\$954	
45-49	\$1,792	\$2,163	\$1,600	\$1,829	\$1,240	\$1,422	\$1,099	\$1,258	\$898	\$972	
50-54	\$3,215	\$3,469	\$3,101	\$3,343	\$2,872	\$3,094	\$2,434	\$2,615	\$1,950	\$2,081	
55-59	\$4,363	\$4,284	\$4,221	\$4,140	\$3,939	\$3,859	\$3,396	\$3,308	\$2,783	\$2,684	
60-64	\$5,362	\$4,929	\$5,207	\$4,780	\$4,888	\$4,480	\$4,281	\$3,897	\$3,569	\$3,221	
65-69	\$12,395	\$10,811	\$11,945	\$10,357	\$11,043	\$9,452	\$8,587	\$7,145	\$7,448	\$6,288	
70	\$14,795	\$12,791	\$14,330	\$12,342	\$13,405	\$11,416	\$10,569	\$8,580	\$9,168	\$7,416	
71	\$15,489	\$13,403	\$15,024	\$12,942	\$14,098	\$12,016	\$11,132	\$9,047	\$9,655	\$7,819	
72	\$16,081	\$13,913	\$15,622	\$13,454	\$14,707	\$12,538	\$11,616	\$9,449	\$10,075	\$8,167	
73	\$16,691	\$14,425	\$16,237	\$13,971	\$15,330	\$13,064	\$12,118	\$9,848	\$10,512	\$8,512	
74	\$17,505	\$15,115	\$17,049	\$14,660	\$16,142	\$13,753	\$12,764	\$10,373	\$11,071	\$8,965	

^{*} Medical coverage for the first 2 children ages 14 days to 9 years is free only when both parents are insured under the same plan. The Dependent Child rate is only available when at least one parent (guardian) is insured under the same plan. Dependent children alone must pay the '19-24 Male' rate.

Rate Table – Optional Dental Rider

Times I work o peror	
US Citizen	\$348
All Others	\$492

Rate Table - Optional Sports Rider

Age 14 days – 59 years	\$250

Rates effective through 12/31/2012

Rates include Surplus Lines Taxes and Fees when applicable